

## Patient Quality of Osteopathic Service Questionnaire

We are always looking at ways in which we might improve the quality of the healthcare service we offer and we welcome your comments and thoughts.

Could you please complete this brief anonymous questionnaire and return the completed form to us in the stamped envelope provided to 206 Chesterton Road, Cambridge CB4 1NE.

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Ease of making appointment

Excellent   Good   Average   Needs Improving   Not applicable

Quality of information and paperwork

Excellent   Good   Average   Needs Improving   Not applicable

Welcome by receptionist staff

Excellent   Good   Average   Needs Improving   Not applicable

Atmosphere upon arrival

Excellent   Good   Average   Needs Improving   Not applicable

Sufficient time with Osteopath

Excellent   Good   Average   Needs Improving   Not applicable

Quality of examination

Excellent   Good   Average   Needs Improving   Not applicable

Coverage of all osteopathic and medical concerns

Excellent   Good   Average   Needs Improving   Not applicable

Value for money

Excellent   Good   Average   Needs Improving   Not applicable

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Osteopath's Name (Optional) ..... Date.....

If you have any further comments or suggestions you would like to make, we welcome any thoughts or ideas you might contribute. Please use the space below

Thank you for giving the time to complete this form  
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