

SURVEY DECEMBER 2010

Preliminary Results

Survey of Patients December 2010		23/12/2010	
		Overall Satisfaction	
8		As %	
Questions		2010	[2009]
1	Ease of making appointment	5.29	
2	Quality of information and paperwork	4.59	
3	Welcome by receptionist staff	5.20	
4	Atmosphere upon arrival	5.05	
5	Sufficient time with Osteopath	5.09	
6	Quality of examination	5.22	
7	Coverage of all osteopathic and medical concerns	5.16	
8	Value for money	4.81	
		Mean	5.05
		As Percentage	84.17% 83.17%