

Patient Survey 2002

04/11/2002

102 Surveys sent
Number in Sample

Collated over 2 months

50 Sample
54 Returned, 1 very late, 1 not completed, 50% Response

Question Satisfaction Level (1-5)

1 Ease of making an appointment

Satisfaction Level Rating	Question	Number in Group (N)	Midway Point (P)	(N)*(P)	Last Survey
0.00		0.00	0.50	0.00	
1.00	Not Applicable	0.00	1.50	0.00	
2.00	Needs Improving	0.00	2.50	0.00	
3.00	Average	2.00	3.50	7.00	
4.00	Good	9.00	4.50	40.50	
5.00	Excellent	20.00	5.50	110.00	
6.00		0.00	0.00	0.00	
	Total	<u>31.00</u>		<u>157.50</u>	
			Mean (Scale 1-6)	5.08	3.78
				<u>84.68%</u>	<u>94.50%</u>